



Houseboat
Hirer's
Information Pack and Hire Agreement
Harley Central WE140296

ACN: 153 255 362 - ABN: 83 153 255 362
www.houseboathireildon.com.au

WATERS EDGE LAKE EILDON PTY. LTD.



Welcome to Eildon Houseboats

Thank you for your enquiry regarding the hire of our houseboat. Your reservation has been confirmed and will be held until the date/time set out in the schedules below. Please read the information contained in this pack carefully before confirming your booking

Included in this pack

- Your schedule and costs
- How to confirm your booking
- Details of your Houseboat
- Directions to our Hire Dock area.
- A checklist to prepare for your trip
- Terms and conditions of hiring.

Item	Value	
Reservation	140296	Number Expiry Date/Time
Houseboat	Stormy Blue	Name
Length of Stay	5	Nights
Booking Season	Low	Low / High
Booking Period	03 Nov 2017 3 PM	Arrival Date Arrival Time
	08 Nov 2017 10 am	Departure Date Departure Time
Security Bond	\$1000 Required	Amount Date Security Bond Due
Hire Amount	\$3900 Paid	Amount Date Hire Amount Due
Special Inclusions	No	Pets....
Group Profile	10	Number Males > 17 years Number of Females > 17 years Number of Children Under 8 Average Age of Adults > 17 years

Confirm Your booking

To confirm your booking a deposit (which is your refundable security bond) is required. The deposit will be returned directly to your bank account within 5 days after your departure date, pending a satisfactory final inspection of the houseboat less deduction of gas and fuel usage.

How to pay your bond

1. Direct deposit to the account with booking ref listed below OR
2. Credit Card. Please phone 0437 944 162 with your credit card details. 2% surcharge on all card transactions.
3. *Please provide BSB and bank account details on page 7 for bond*

Account Name	Waters Edge Lake Eildon Pty Ltd
BSB	633 000
Account No	158 962 282

Features

Welcome to Waters Edge Eildon Houseboat hire on the beautiful Lake Eildon. We aim to make your experience on a truly remarkable experience not to be forgotten.

Eildon is located a pleasant 2 hour drive and approximately 160kms North-East of Victoria's state capital Melbourne. Enjoy the scenic drive through Australia's Great Dividing Range and wineries.

Hiring a houseboat is the truly the best way to see the lake.

Forget the pressures of life as you relax on the deck, watching the sun set over the water.

Swim along the stretches of ochre banks while taking in the fresh air and serenity. Pack a picnic and walk through peaceful bush lands.

Put your feet up and fish for trout, yellow belly, cod.

For the more adventurous go waterskiing, wakeboarding or jet skiing.

Lake Eildon offers something for everyone.



Features	Stormy Blue	Howqua Princess	Hunter Blue	Beyond Belief
Maximum Guests	10	12	10	12
Bedrooms	3	4	3	4
Downstairs				
Kitchen	Full	Full	Full	Full
Separate Dining	No	Yes	No	No
Living Area	No	Rear Yes	No	No
Dining/Living	Yes	No	Yes	Yes
Bathroom/Toilet	Yes	Yes	Yes	Yes
Bedroom Config				
Bedroom 1	1 x Queensize (2)	1 x Double (2)	1 x Queensize (2) 2 x Double bunks	1 x Queensize (2) 2 x Double bunks (4)
Bedroom 2	2 x Double bunks (4)	1 x Double (2)	2 x Single bunks (4)	2 x Double bunks (4)
Bedroom 3	2 x Single bunks (4)	2 x Double Bunks (4)	2 x Single bunks (4)	2 x Single bunks (4)
Bedroom 4		2 x Single Bunks (4)		2 x Single bunks (4)
Additional Sleeping	Fold down couch	None	None	None
Upstairs				
Living Area		Lounge suite & TV		
Sun deck	Open with Canopy	Open	Open with Canopy	Open with Canopy
Toilet		Yes		
Bedrooms		1 & 2		
# TV's	1	2	1	1
# Fridges	1	2	1	1

Getting There

Lake Eildon Marina 190 Sugarloaf Road
Eildon VIC 3713 Australia



If you have any further questions, please do not hesitate to ring us. If you are on the internet, our website, listed above, may answer your questions.



Directions

All hiring's operate from the Lake Eildon Marina, formerly known as the Boat Harbour. Proceed through the township, follow signage to the Eildon Dam. Immediately before the Eildon Dam, turn hard left and head up hill some 800 meter's where you will come to the entrance gate of LAKE EILDON PRIVATE MARINA on the right, refer picture on left. Follow Bitumen Road down and around the Marina and to "Aqua " restaurant where you will arrive at the bottom, turn hard right & enter the code provided, proceed to the Hire Dock on your left, where ample secure parking & boat launching facilities are available. All hire boats are located just below the Auqa Bar & Restaurant on the main Welcome Dock. Pin Code for gate access is 2626#.

Prior to Arrival

You must ring us on 0438228228 or 0419311433 – 1 hour before estimated arrival at Eildon, even if on time or late so that we are ready to meet you at the Marina for hand over. The gate code is located on the Marina Directions instructions and you must remember this number as it will be necessary for you to use it when entering and exiting the Marina. We will meet you at the Houseboat for mooring instructions and a show through



The Checklist

We provide a small quantity of consumable items on board to commence your holiday. Many people drink the Lake Eildon water, however Goulburn-Murray Water advises, that as the water in Lake Eildon is principally for irrigation purposes and untreated, is not recommended for human consumption. We recommend you bring your own drinking water with you.



What you need to bring

- Toiletries, soap, sunscreen etc
- Towels for shower & sun**
- Old towels for wet feet
- Your food, tea, coffee, drinking water etc
- Your Ice for your favourite beverages
- CD's & DVD's
- Board games, pack of cards etc
- Camera & binoculars
- Ski/fishing boat
- Water toys/fishing gear
- Sun screen
- 12v charger & leads for mobile phone or iPod

What we Provide

- Accommodation for up to 12 people dependent on vessel
- Bed sheets, Doonas & pillows
- Colour TV (reception varies) & DVD
- Radio/CD player – surround sound upstairs and down
- 240 volt generator
- 4 burner gas stove, griller & oven
- All crockery & cutlery
- Gas hot water for endless showers
- Fridge/freezer, ice box
- Gas BBQ
- Roof sun canopy & outdoor furniture
- Rear ski deck, speed boat friendly
- Boarding ladder
- Toilet paper, scot towels
- Tea towels
- Dishwashing detergents, sprays, sponges
- Garbage bags
- Glad wrap and tin foil
- Broom mop dust pan and brush
- Vaccum cleaner
- Microwave
- Rice cooker
- Toaster
- Games and DVD's
- Cruising map - with places of interest



Should you wish to discuss anything further with us or have any questions, please do not hesitate to give us a call

We hope you enjoy your stay with us....



WELE

Waters Edge Lake Eildon HouseBoat Hire

Sugarloaf Rd Eildon
0437 944 162 ph

www.houseboathireeildon.com.au

The Agreement

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WATERS EDGE LAKE EILDON HOUSEBOAT HIRE AGREEMENT

HOUSEBOAT: Stormy Blue

SURNAME:

FIRST NAME:

PHONE/MOBILE:

NO. OF GUEST 10

DATE OF ARRIVAL: 03 Nov 2017

DATE OF DEPARTURE: 08 Nov 2017

Email Address:

BSB #:

Account #:

ADDRESS:

Drivers License:

TIMES: available from 3.00 pm. Return 10am and vacate by 10.30am (or as agreed in offer)

Waters Edge will not refund money to the hirer for any loss in the event of a problem arising during the hire period which was due to circumstances beyond the control of the owner.

Please sign (page 4) and return this agreement prior to your arrival

WELE

The Agreement

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Standard Terms and Conditions for the Commercial Hire of Houseboat - Regulations

Item 1 - Houseboat capacity

- Maritime Safety Victoria Regulates the maximum capacity for each Houseboat (as listed in the section Hire Schedule).
- Exceeding this limit by having more people on board than the license permits will incur Maritime fines at the hires expense.

Item 2 - The houseboat is to be driven during day light hours only.

- The houseboat is under survey to Transport Safety Victoria, & registered for daylight use only.
- Breaching this regulation will cause the complete & instant forfeiture of your security bond and all costs incurred by the owner as a consequence of this event.
- The payment of any fines issued by the authorities is at the hirer's expense.

Item 3 - Mooring rules.

- Goulburn-Murray Water (G-MV) advises mooring by rope is not permitted near any of the boat ramps around Eildon. You may pick up and disembark guests/visitors by holding the houseboat on the shore with its motor for a period of approx. 10 minutes. If caught contravening this instruction, you will be liable for any fines incurred.

Item 4 - Noise Limits.

- If staying in the marina overnight, NO NOISE or MUSIC IS PERMITTED AFTER 10:00PM / 12:00 PM and is enforced by the Marina.

Item 5 - Operating the houseboat

- One person must hold a full drivers license and must be over the age of 21
- The houseboat is not to be driven under the influence of alcohol
- Some cabins contain bunk beds, no responsibility will be taken for falls or injury's from beds, children need to be supervised.

Item 6 - Use of Safety Equipment

- Safety equipment is provided on board by Transport Safety Victoria regulations. This refers to life jackets, fire extinguishers and any equipment associated with the safety of the houseboat.
- Any unauthorized use of this equipment & the cost to recommission/replace will be deducted from the security bond.

Item 7 - Children aged 7 and below

- As part of Transport Safety requirements all children aged 7 and below must wear a suitable life jacket when outside of cabin.

Item 8 - Any breach of these regulations and at the sole discretion of the owner may cause:

- The complete and instant forfeiture of your security bond.
- All costs (including time by Owner to assist in the matter) incurred by the Owner as a consequence of the breach to be payable by the Hirer.



The Agreement

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Standard Terms and Conditions for the Commercial Hire of Houseboat

- Conditions of Use

Item 9 - The houseboat must be returned in the condition it was hired.

- All rubbish must be removed and placed in the large rubbish skips just before the exit gate of the Marina. Fuel, gas, damages, first aid items, call out fees, lost items, late return, additional cleaning will be deducted from the Security Bond. Balance of the Security Bond, with an itemized account less deductions will be refunded by direct debit, as soon as possible after the hire. Any damage incurred to the houseboat or its equipment must be notified to the Owner as soon as practical (once safe to do so) and no later than at the conclusion of the hire.

Item 10 - It is a health regulation that NO pets, firearms, trail/motorbikes or chainsaws are permitted on board.

- Pets are not allowed unless it has previously been agreed upon by management

Item 11 - *The use of extra 12v portable refrigerators, eg, waeco, engel, bushmans* etc, is not permitted. They place an unacceptable load on the batteries of the houseboat. The gas refrigerator and ice chest on board provide ample cooling/storage for your holiday.

Item 12 - Windows on this houseboat may not be laminated glass, however, they are legal & acceptable. In the event of breakage, windows must, by law, be replaced with laminated glass. The hirer will bear this cost if costs do not exceed excess fees for an insurance claim.

Item 13 - Not Permitted

- Smoking is NOT permitted on the houseboat.
- Cleaning and gutting of fish inside the boat is not permitted.
- Breaches will be subject to additional cleaning charges, at the sole discretion of the owner.

Item 14 - Scuppers, the water spouts on the side of the boat protrude wider than the boat, care should be taken as they are expensive to replace.

Item 15 - Last Day - Handbacks

- It is the responsibility of the hirer to return the craft to the point of departure on the due day. Houseboat must be moored and VACATED by the scheduled time. Additional charges are applicable for late handbacks. A Handback Checklist is displayed in each boat.

Item 16 - High Risk Hirers

- The owners do not hire to High Risk hirers due to vessels returning from hire damaged and the safety risk involved with these hires.
- We do not hire vessels for Buck's Parties, Hen's Nights or Schoolies.
- If the owners find that they have been misled at the time of booking and due to us holding the vessel for the dates required, a full forfeit of all monies paid with no reimbursement what so ever.

Item 17 - Owner Guarantees

- Management guarantees to do everything possible to have the houseboat in a good and proper working order.
- If a mechanical problem occurs, management will endeavour to fix the problem immediately
- Management takes no responsibility for bad weather causing early return of the houseboat or bad weather causing a delay in the houseboat embarking from the marina. Management will not be liable for any refund due to bad weather or early return or any cause beyond management's control. The hirer shall have no claim against management on any account.
- Please note WatersEdge Eildon Pty Ltd staff are here to ensure you enjoy your time on one of our houseboats and we are available to assist you with prior arrangement and are available 24 X 7. Miscellaneous charges as specified in this agreement are chargeable at the sole discretion of the Owner.



The Agreement

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Standard Terms and Conditions for the Commercial Hire of Houseboat

- Payments**
- Bonds**
- Refunds**
- Cancellation**

Item 18 - PAYMENTS

- Payment of monies being security bond or balance of hire charges are to be made as per the Payment Schedule listed in this agreement.
- The bond is required to secure a booking. The balance of hire is due four weeks prior to boarding or cash on arrival if agreed. If booked within a four-week period before departure a bond is required to be paid and the balance can be paid in cash on the day or one week prior to departure.

Item 19 - SECURITY BOND

- A security bond (as listed in the payment schedule of this agreement) is to be paid by direct debit or credit card to secure the booking in the sum of \$1,000.00, which bonds does not fluctuate during any season or any period of hire.
- Additional Bond – Bond amounts are typically double that of the standard amount where the profile of the booking party is All Male Or All Female and is based upon the group profile supplied by the hirer.
- The supplied group profile of the booking party is listed in this agreement. Should this profile differ from the guests using the Houseboat at any time and at the sole discretion of the Owner the hire can be terminated immediately with all costs incurred by the Hirer and the forfeiture of all monies paid.

Item 20 - BOND REFUNDS

- Balance of the security bond, with an itemized account, will be refunded by direct debit, less deductions within 4 days of the last day of hire.
- Deductions:
 - Fuel and gas usage.
 - Additional charges and miscellaneous costs incurred as listed in this agreement.

Item 21 - REFUND EXCLUSIONS

- No money will be refunded to compensate the hirer for any loss of time or any claimed inconvenience in the event of a problem arising with the houseboat during the hire period that is due to circumstances outside of the Owner's control.
- The hirer agrees, that should the security bond paid be insufficient to meet costs incurred or the excess for a claim if damage is greater than bond, a further charge, substantiated by documentation, will be made to the credit card provided.

Item 22 - CANCELLATION FEES

- Low Season (Winter): Cancellation must be made 4 weeks prior to departure date. A full refund (less an administration fee of \$160.00) will be paid on bookings in winter season. A cancellation fee may apply if the booking period is not re-booked.
- High Season (Summer or Peak Periods): Deposits paid for any summer or peak period booking will be forfeited unless agreed otherwise by management
- If a cancellation of hire occurs WatersEdge Eildon Pty Ltd will immediately try and hire the vessel but if the houseboat is not able to be rebooked, the full hire fee will be charged, WatersEdge at its discretion may offer the hirer the ability to transfer to another date.
- In the case of unforeseen circumstances your booking becomes unavailable, the Security Bond and any hire fee paid will be refunded in full.



The Agreement

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Standard Terms and Conditions for the Commercial Hire of Houseboat

- Miscellaneous Charges

Item 23 - The houseboat will be supplied with full gas bottles and fuel tank and in good working order. The houseboat will be in a clean and tidy condition. On return the fuel and gas will be checked and charges for usage will apply and be taken from the security bond. We advise that gas and fuel charges will be deducted from the bond. Gas is charged at \$15.00 per day if accommodating 10 guests and may be reduced for lower numbers. Fuel is charged as per usage.

Item 24 - Additional charges that may be incurred:- damages, first aid items, call out fees, lost items, late return, additional cleaning or having more people on board than the license permits, which charges will be deducted from the security bond.

Item 25 - A Fee Of \$50.00 an hour Will Be Charged If The Houseboat Is Not Returned In A Reasonable State And Additional Cleaning Is Required E.G Barbeque Or Hot Plates Burnt With Spillage Etc

Item 26 - All rubbish is to be taken and disposed of in the large rubbish skips supplied by the marina just before the exit gate. A \$60.00 fee will be applied for rubbish removal.

Item 27 - There is strictly no smoking inside the cabins of the houseboat and a cleaning fee of \$200.00 may be charged if this is not adhered to.

Item 28 - Cleaning and gutting of fish inside the houseboat is prohibited. Extra cleaning charges will apply if this is evident.

Item 29 - Calls from the hirer for assistance during the hire in the event of running out of fuel, or to refloat a grounded houseboat, plus subsequent repairs, will be at the expense of the hirer. It is the hirer's responsibility to secure the houseboat securely to the shore at all times, never in another designated marina mooring. Failure to do so may result in very expensive damage to the houseboat, the cost of which will be at the hirer's expense if it does not exceed \$1,000.00.

Item 30 - Our insurance policy has a \$2,000.00 excess and this fee will be the responsibility of the hirer should the damage be in excess of \$1,000 and we are required to make a claim. However it does not cover the hirer for damage caused while operating the boat under the influence of alcohol, negligence and wilful damage. An extensive operating manual is on board.

Item 31 - Calls for assistance to refuel the boat will be an additional charge of \$100.00 per hour per call out.

Item 32 - Late returns will be charged at \$100.00 per hour

If this Offer to Hire is accepted it will, together with all information contained within this document including the Owner's Standard Terms and Conditions, constitute the contract between the Owner and you the Hirer for the hire of the Houseboat.

SIGNED BY THE HIRER:

DATE: